

VERONICA HILL

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HIGHLIGHTS

- Religious Non-Profit Executive Leader and Chief Heart Officer with 10+ years experience in driving Operational Excellence, People and Culture Leadership, and Organizational Effectiveness and Growth.
- A cross functional, strategic leader, adept at creative, resourceful, and innovative problem solving to improve and optimize individual, team, and organizational performance, health, and long-term sustainability.
- Entrepreneurial and growth minded with an affinity for driving significant growth through people-centric leadership, business acumen, and curating processes that cultivate and drive psychologically healthy workplaces, and happy, healthy, and high performing employees.
- An energetic, passionate, and effective communicator with highly developed Emotional Intelligence (EQ), I connect easily with others and develop the trust and relational capital necessary for personal and organizational excellence.

EXPERIENCE

The Leadership Consultant, LLC, Consulting Agency (Various Contracts)

Business Coach, Consultant, and Culture Strategist

05/20 – current

Curate, execute, and facilitate strategies to solve complex organizational problems through Leadership Development, Corporate Education and Training, and Effective Communication integrating emotional and social competence into the DNA of individuals and organizations to optimize organizational effectiveness, growth, employee experience, client relations, leadership competence, and emotional wellbeing.

- Provide strategic consulting to establish practices and processes for continuous improvement and Total Quality Management to ensure KPIs are met and align with the organization's vision.
- Establish and facilitate effective change initiatives that shape the future vision while meeting the current needs of the organization.
- Develop effective incentive programs and practices to optimize employee engagement, motivation, and commitment.
- Identify blind spots and provide constructive feedback and optimal solutions and plan for implementation.

Bethel Community Church, Church of the Wayfarer, and Various Freelance Contracts

Director of Operations and Religious Non-Profit Leadership Consulting

08/11 – 05/20

Created and implemented effective communication practices to optimize day-to-day operations, organizational culture, and leadership success through innovative leadership development training and education.

- Silo and status quo disruptor who engaged, equipped, empowered, and enabled cross-functional collaboration and communication.
- Created solutions to drive cultures of change, learning, accountability through goal setting, personal growth, and professional development.
- Created, implemented, and facilitated ongoing leadership and management trainings.
- Established, demonstrated, and sustained attitudes, behaviors, and cultural norms and values that directly contributed to improved morale, efficiency, productivity, retention, commitment, and satisfaction.

Various Roles in Operations, People and Culture Management, Leadership Development, Human Resources, and Organizational Effectiveness Companies include: Aetna, Bethel, The Belle Hollow, Church of the Wayfarer, University of Tampa, BraveFreight, Level 10 Technology

EDUCATION

Doctor of Business Administration, Industrial Organizational Psychology, Northcentral University, 2023

Master of Science, Organizational Leadership, Northcentral University, 2021, with Honors

Bachelor of Arts, English, 2014, cum laude

ACHIEVEMENTS

- Northcentral University School of Business Student Advisory Council
- Society of Emotional Intelligence Member and Guest Speaker
- The National Society of Leadership and Success, Presidential Seal
- Delta Mu Delta, International Honor Society in Business
- Eazl Certified Management, Credential ID 8253
- Certified EQ i-2.0 and EQ 360 Feedback Practitioner
- International Missions (Haiti, Bolivia, Israel)

SKILLS

Strategic Partnerships and Relationship Building • Growth and Scaling • Marketing • Executive Business Administration • Multigenerational Workforce Effective Leadership and Management • Non-Profit Leadership • Program Management and Coordinator • People Management • Emotional Intelligence Practitioner, Facilitator, Educator • Executive Coach • Organizational Culture • Training and Education • Change Management • People and Culture Strategist • Psychologically Healthy Workplace Creator • Relational Capital Optimizer • Client Success Facilitator • Servant, Agile, and Transformational Leadership Philosophies

CORE VALUES

Authenticity • Growth • Connection

Client Reviews

- *"Veronica is the REAL DEAL!! What you get when you work with Veronica far exceeds any expectations one may have. She's not only an expert at what she does, but she is also an expert on how to treat and train others to bring out their maximum redemptive potential. I always left Veronica better than when I walked in."* T. Harding
- *"Veronica is a leader among leaders. I've experienced firsthand her incredible work ethic and commitment to a team. She is an HR manager's dream for motivating others and making every single team feel valued and supported. She is self-disciplined and ridiculously efficient. It's rare to come across such standout talent who will excel at anything she does! Given the chance, I would absolutely hire her again!"* J. Haston
- *"Veronica has an enthusiasm that helps create energy and action in challenging environments. She is incredibly talented at coaching in spaces characterized by complexity, and she always finds a way to connect a leader's passion to the priorities and tasks at hand."* K. Lehman

Contact Information

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